

ROGER MEIER

125 West 77th Street
New York, NY 10024
(917) 734-0549
rogervmeier@gmail.com

- Significant experience with project management on large systems implementations
- Proven record of working effectively with staff, management and board members using valuable combination of technical and people skills
- ITIL and PMP Certified and expert at change management processes
- Proficient in statistical and research methodology

JOB HISTORY

National Director of Information Technology, Hadassah, NY, NY December 1998 to May 2011

Oversaw department responsible for all computer activities for National non-profit organization. Includes central office with 350 users and over 50 sites throughout the USA.

Director of Information Services Jewish Association for Services for the Aged, NY, NY 1990 - 1998

Four person department responsible for all computer activities for major social service agency providing a wide variety of services to over 50,000 elderly persons throughout New York City.

Data Manager INSURE Project, New York, NY, 1986 to 1989

Played a key role in a five-year longitudinal research study examining the effects of preventive medical services on patient health behaviors.

PROJECT MANAGEMENT EXPERTISE

I personally led each initiative listed from the conceptual stage and executive buy-in through to implementation, training and business change management. Key steps for each project included:

- Reviewing the business case for the project, specifically the ROI, and additional impact on current and emerging trends for the organization
- Identifying key stakeholders, including the project sponsor and the internal "client" who would be the owner of the new technology
- Create broad project charter and the formation of executive and working teams
- Project planning phase, including change management review
- Necessary technical installations and data conversion
- Creation of usable written or online documentation and training material
- Required follow-up training and evaluation along with complete end-of-project documentation

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Major Projects While at Hadassah Include:

- Converted all major donor and membership databases from independent databases into an integrated Oracle based system.
 - This project led to dramatic increases in overall data accuracy along with reduced data entry required across all business units
- Linked all offices together with a secure VPN to share key National data
 - Chose very cost effective VPN technologies that allowed remote offices to access critical business data easily and securely
- Created a secure organizational Intranet, streamlining communications to thousands of leaders working at home
 - Eliminated cumbersome report mailing process that provided local leaders with critical data significantly quicker than the previous paper based system at a tremendous savings in monthly mailing expenses and labor costs
- Installed video-conferencing and voice connectivity between distant offices using IP based systems integrated with web-based meeting software
 - Enabled National office to communicate more effectively with affiliates based in Israel
 - Significantly enhanced the effectiveness of meetings once held with traditional conference calls, allowing the sharing of documents (i.e. Powerpoint) and other interactive features
 - Reduced the need for travel, allowing successful meetings to take place online

Major Projects While at JASA Include:

- Computerized all Social work case records
 - Initially created internal system to manage caseload data, then converted system into city mandated database
- Created computer based tool to assess benefits eligibility for the elderly, including the first computerized application for Medicaid city services
 - Worked closed with the NYC Department of Human Resources
 - Created the first computerized application form for Medicaid

Other Projects

- Moved psychiatric practice from using multiple spreadsheets onto an integrated Salesforce database
 - Increased security, effectiveness while allowing for easy sharing among practitioners
- Created websites for multiple small business and organizations

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EDUCATION

M.A., Graduate School of Arts and Sciences, New York University, Department: Sociology
B.A., Hunter College, Major: Mathematics & Religion, Minor: Computer Science

PUBLICATIONS & CERTIFICATIONS

Donald N. Logsdon, MD, Carolyn M. Lazaro, MA and Roger V. Meier, BA. The Feasibility of Behavioral Risk Reduction in Primary Medical Care. Am J Prev Med 1989;5(5)

Project Management Professional (PMP), Certified through Project Management Institute (PMI)

IT Infrastructure Library (ITIL), Foundation Certificate

Microsoft Certified Systems Engineer, Certified in Microsoft NT